

What Do I do after an accident?

We're sorry to hear that you've been in an accident. Below are 10 steps you can take to manage the aftermath.

1. Remain calm.
2. Make sure all drivers and passengers in all vehicles involved are safe. If medical attention is required, or when in doubt, call an ambulance.
3. Make sure all parties involved are out of immediate harm's way.
4. If vehicles are drivable and injuries are minor, move vehicles out of traffic and to a shoulder or parking lot.
5. If you desire, call law enforcement. To read why we recommend that law enforcement be called in all accidents, [click here](#).
6. Exchange insurance and identification information with the other driver(s). We've made this easy with our Collision Information Form, which you can download [here](#).
7. If possible to do safely, use your camera or cell phone to take photos of the vehicles and surrounding scene. Your insurance company may offer a smart phone app to assist in this process.
8. Jot down your recollection of the accident and any noteworthy facts. This will assist you as you speak to industry professionals in the coming weeks.
9. Notify your insurance company. Your insurance company may offer a smart phone app to assist in this process.
10. Contact the repair facility of your choice to arrange to drop off your vehicle or have it towed to them. The repair facility will assist you in completing your insurance claim and repairs. If you choose to work with us, you can have your vehicle towed to us directly from the scene of the accident. You can give your tow company our address of 1109 N Sickles Dr, Tempe, AZ 85281 and our phone number of (602) 421-4792. If you do not have a tow company, you can call us directly at (602) 421-4792 and we can arrange a tow for you. Our recommended provider is AllStar Towing, (602) 577-9977. While we accept deliveries from all tow companies, AllStar has access to our lot for round-the-clock dropoffs. If your vehicle is not drivable from the scene of the accident and you do not have a tow company or destination, the Law Enforcement Officer will call the government contracted tow company in the area of the accident, and your vehicle will be towed to that company's storage lot, where you will have to pay storage fees until you retrieve your vehicle.

*Disclaimer: The preceding is intended to be a list of suggestions based on our industry experience. This does not constitute legal advice. If you have a question about your rights or legal procedures, please contact a Licensed Attorney.